

**Bracknell Forest Council
Record of Decision**

Work Programme Reference	1097917
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1. **TITLE:** Overview and Scrutiny Review of Registered Social Landlords

2. **SERVICE AREA:** Delivery

3. **PURPOSE OF DECISION**

To consider the recommendations of the review into the assurance processes for residents of registered social landlords and into the opportunities for registered social landlords to foster community and individual wellbeing amongst residents.

4 **IS KEY DECISION** Yes

5. **DECISION MADE BY:** Executive

6. **DECISION:**

- i. The Executive commissions member development training that supports strong community leadership for residents in social housing, including the governance of registered providers and the role of environmental health in investigating hazards and enforcing statutory checks. Training to be delivered by December 2021.
- ii. The Executive establishes a quarterly all-member briefing for councillors delivered jointly by Housing officers and the Public Protection Partnership to discuss housing activities across tenure, initiatives and any matters arising by October 2021.
- iii. The council provides information on its website about what tenants should expect from their landlords, including statutory health and safety requirements by July 2021.
- iv. The Assistant Director: Customer Experience, Digital and ICT establishes relationships with digital departments in the registered providers to identify opportunities to align digital transformation programmes where practical, and to share learning and good practice by December 2021.
- v. The Executive Member for Adult Services, Health and Housing writes to the Minister for Housing, Communities and Local Government to express Bracknell Forest's support for the strong, proactive consumer regulatory regime set out in the Social Housing White Paper by May 2021.

7. **REASON FOR DECISION**

The Environment and Communities Overview and Scrutiny Panel concluded their findings based on the evidence considered and review that was undertaken. The review report is attached as Appendix A.

8. **ALTERNATIVE OPTIONS CONSIDERED**

The Environment and Communities Overview and Scrutiny Panel assessed several options as part of the review.

9. **DOCUMENT CONSIDERED:** Report of the Executive Director: Delivery

10. **DECLARED CONFLICTS OF INTEREST:** None

Date Decision Made	Final Day of Call-in Period
27 April 2021	4 May 2021